

PASSENGER RULES

The Standing Rock Public Transportation Program wants all of our passengers to have a safe and enjoyable ride. The following passenger rules have been implemented to ensure your satisfaction.

- The Transit Program requires 24 hour notice during working hours for individualized mobility services.
- Be courteous to the driver and other passengers; verbal abuse or physically threatening behavior will not be tolerated.
- Seating is limited; please remove personal items from the seat next to you and allow other passengers to sit next to you.
- Acknowledge “front of the bus” courtesy seating for the elderly, disabled and those with small children.
- Limit audio player use to headphones that cannot be heard by the driver or other passengers.
- Extinguish cigarettes well before boarding the bus.
- Alcohol, illegal drugs and weapons are not allowed on the bus.
- Practice good personal hygiene. Shoes and shirts must be worn at all times; keep your feet on the floor.
- Arrive at your bus stop a few minutes before the bus is scheduled to arrive. Make sure your bus ticket or fare is ready.
- Help young children and elderly board efficiently.
- Tickets may be purchased from the driver or at the Transit Center.
- Older Adults and Special Needs Passengers requiring an attendant or companion will pay the fare according the posted rate and the attendant or companion will ride for free.
- Children under the age of 6 years ride free when accompanied by a passenger who has paid a fare.
- Family rates are available.
- Reduced rates are available for students.
- Seatbelt use is encouraged for adults and required for children.
- Fares must be paid to the bus driver upon boarding the bus. Fares may be paid in cash, provided it is paid with a bill no larger than a \$10.
- Transporting animals which are not specifically trained to be service animals are not permitted to board transit vehicles.
- The Transit Program is not responsible for baggage under any circumstances. Baggage is permitted provided it does not occupy a seat at the exclusion of another passenger. A maximum of 3 bags under 50 pounds is allowed on the North/South Shuttle.
- The Program assumes no responsibility for claims resulting from delays, failure to make connections, schedule changes, acts of God, etc.
- All inquiries concerning lost articles or baggage must be made as promptly as possible after the loss to the Transit Program (701) 854-8090. Lost articles will be held up to 30 days.
- We reserve the right to refuse transportation to any person who is not willing to abide by the passenger rules. Complaints must be submitted, in writing, to the Director of Transportation.