

Sitting Bull College News

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Standing Rock Public Transportation Staff Achieve National Certification

FORT YATES – Seven employees of the Standing Rock Public Transportation Program have successfully met certification requirements from the Community Transportation Association of America (CTAA) and have been recognized for their professional achievements.

Pamela Ternes, Director of the Transportation Program has been approved by CTAA's National Certification Council to be awarded the designation **Certified Community Transit Manager (CCTM)**. The CCTM Program recognizes community transit managers for specific skills they have acquired through experience, education and professional development and a passing score on the certification exam that demonstrates proficiency in human resources, finance, operations, and development of transit programs. An announcement will be published in the next issue of ***Community Transportation Magazine*** to recognize Mrs. Ternes' membership as a CCTM.

Glen Bahm, Coordinator of the Transportation Program, has successfully completed the CTAA's Certified Community Transit Supervisory Program, a training and certification program for front-line transit managers and supervisors. As a **Certified Community Transit Supervisor**, Mr. Bahm demonstrates effective leadership, employee management, training and record keeping and safety and risk management.

Mobility Coordinator, Loren White Temple, has been recognized for completion of the CTAA's Professional Dispatching and Scheduling and has achieved the transit industry's professional recognition as a **Certified Professional Dispatcher**. Mr. White Temple has developed and demonstrated expertise in maximizing the efficient delivery of demand-responsive

transportation, conveying riders' requests into affordable and appropriate trips, and in making effective use of the Standing Rock Public Transportation resources.

The Standing Rock Public Transportation Program recognizes the importance of ensuring that its vehicle drivers have expertise in assisting passengers with special needs, intensive emergency situations, customer service skills, and reducing liability.



On July 3rd, six employees of the Standing Rock Public Transportation Program successfully completed the ***Passenger Service and Safety Driver (PASS)*** exam. Glen Bahm, Loren White Temple, Virgil Comeau, James Parisien, Lee Vetter and Bill Ridley have each achieved recognition as a PASS Certified Driver.

The Standing Rock Public Transportation Program, initiated and coordinated by Sitting Bull College, began providing transit services for the Standing Rock Reservation in 1989 and was awarded the 2007 North Dakota Innovative Transit Agency of the Year by the Dakota Transit Association.

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