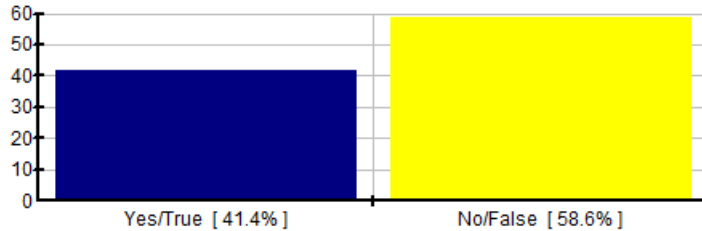


**2023-24 Student Satisfaction Survey  
2023 FA**

Sitting Bull College  
Sitting Bull College

Responses / Expected: 34 / 37 (91.89%) ?

**Do you have plans to transfer to a four-year university?**



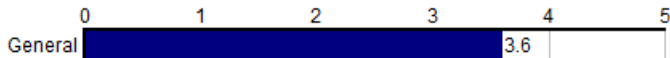
**Graph Legend**

Y	Blue
N	Yellow

**Student Satisfaction Survey**

	General				
	Responses		Overall		
	Y	N	N	Mean	N/A
Q1 Do you have plans to transfer to a four-year university?	12	17	29	1.6	5

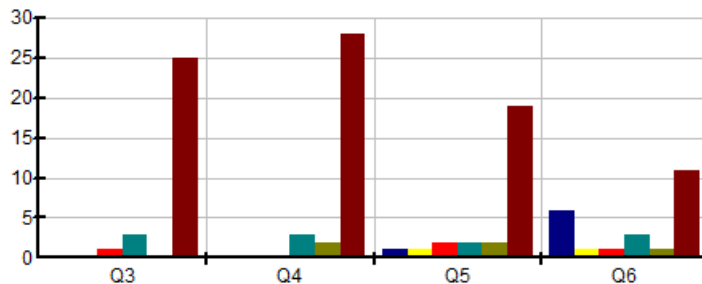
Responses: [Y] Yes/True=1 [N] No/False=2



**Student Satisfaction Survey**

	General						
	Responses					Overall	
	E	S	ASE	USE	CME	N	Mean
Q2 Upon graduation, your employment status will be?	8	0	8	0	18	34	3.6

Responses: [E] Employed=1 [S] Self-Employed=2 [ASE] Actively Seeking Employment=3 [USE] Unemployed,Not Seeking Employment=4 [CME] Continuing my Education=5



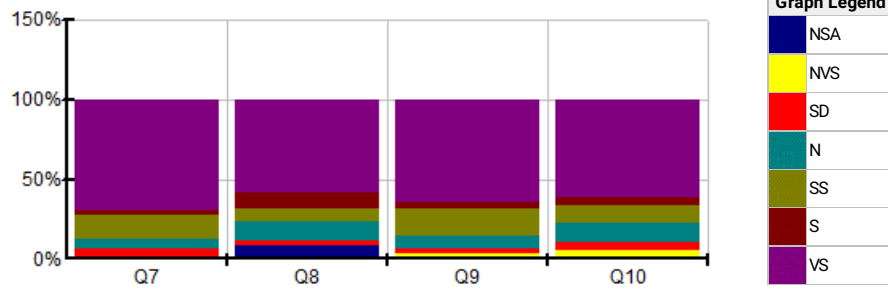
**Graph Legend**

NIA	Blue
NVI	Yellow
SI	Red
N	Teal
SI	Green
I	Brown
VI	Purple

**Student Satisfaction Survey**

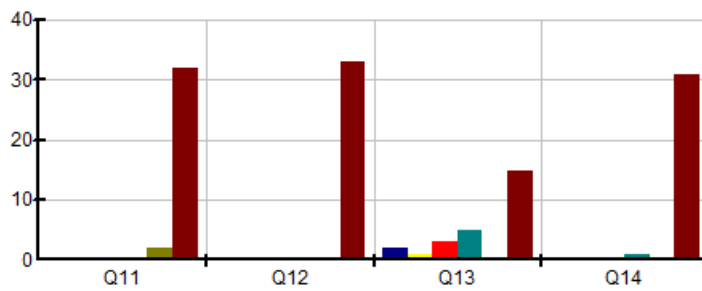
	General									
	Responses							Overall		
	NIA	NVI	SI	N	SI	I	VI	N	Mean	N/A
Q3 Registrar - Importance of this service to me	0	0	1	3	4	0	25	33	6.4	1
Q4 Financial Aid - Importance of this service to me	0	0	0	3	1	2	28	34	6.6	0
Q5 Counselors - Importance of this service to me	1	1	2	2	3	2	19	30	5.9	4
Q6 Tutoring - Importance of this service to me	6	1	1	3	3	1	11	26	4.7	8

Responses: [NIA] Not Important At All=1 [NVI] Not Very Important=2 [SI] Somewhat Important=3 [N] Neutral=4 [SI] Somewhat Important=5 [I] Important=6 [VI] Very Important=7



Student Satisfaction Survey		General									
		Responses							Overall		
		NSA	NVS	SD	N	SS	S	VS	N	Mean	N/A
Q7	Registrar - Level of Satisfaction	0	0	2	2	5	1	23	33	6.2	1
Q8	Financial Aid - Level of Satisfaction	3	0	1	4	3	3	20	34	5.7	0
Q9	Counselors - Level of satisfaction	0	1	1	2	5	1	18	28	6.1	6
Q10	Tutoring - Level of satisfaction	0	1	1	2	2	1	11	18	5.9	16

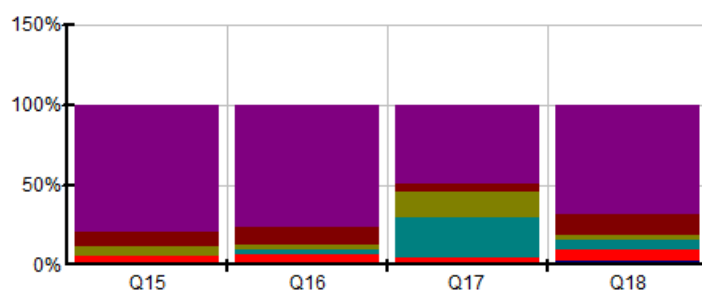
Responses: [NSA] Not Satisfied At All=1 [NVS] Not Very Satisfied=2 [SD] Somewhat Dissatisfied=3 [N] Neutral=4 [SS] Somewhat Satisfied=5 [S] Satisfied=6 [VS] Very Satisfied=7



Graph Legend	
	NIA
	NVI
	SI
	N
	SI
	I
	VI

Student Satisfaction Survey		General									
		Responses							Overall		
		NIA	NVI	SI	N	SI	I	VI	N	Mean	N/A
Q11	My Advisor(s) - Importance of this service to me	0	0	0	0	0	2	32	34	6.9	0
Q12	Instructors - Importance of this service to me	0	0	0	0	0	0	33	33	7.0	1
Q13	Student Organizations - Importance of this service to me	2	1	3	5	1	0	15	27	5.3	7
Q14	MySBC Gradebook - Importance of this service to me	0	0	0	1	0	0	31	32	6.9	2

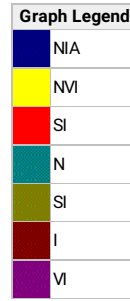
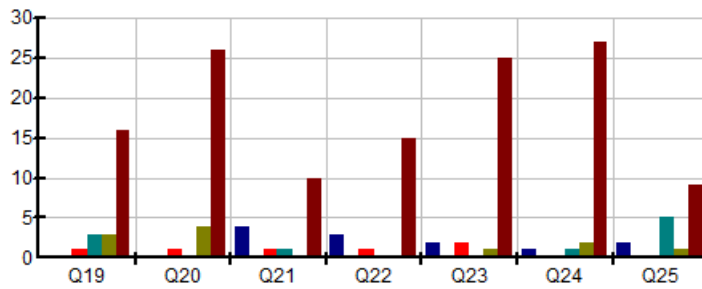
Responses: [NIA] Not Important At All=1 [NVI] Not Very Important=2 [SI] Somewhat Important=3 [N] Neutral=4 [SI] Somewhat Important=5 [I] Important=6 [VI] Very Important=7



Graph Legend	
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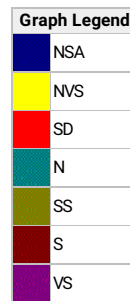
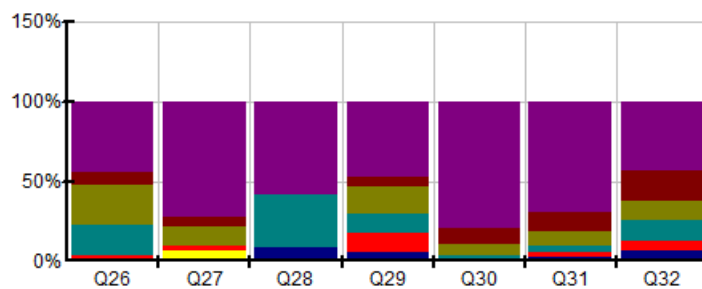
Student Satisfaction Survey		General									
		Responses							Overall		
		NSA	NVS	SD	N	SS	S	VS	N	Mean	N/A
Q15	My Advisor(s) - Level of satisfaction	0	0	2	0	2	3	27	34	6.6	0
Q16	Instructors - Level of satisfaction	0	0	2	1	1	4	25	33	6.5	1
Q17	Student Organizations - Level of satisfaction	0	0	1	6	4	1	12	24	5.7	10
Q18	MySBC Gradebook - Level of satisfaction	1	0	2	2	1	4	22	32	6.2	2

Responses: [NSA] Not Satisfied At All=1 [NVS] Not Very Satisfied=2 [SD] Somewhat Dissatisfied=3 [N] Neutral=4 [SS] Somewhat Satisfied=5 [S] Satisfied=6 [VS] Very Satisfied=7



Student Satisfaction Survey		General									
		Responses							Overall		
		NIA	NVI	SI	N	SI	I	VI	N	Mean	N/A
Q19	Business Office - Importance of this service to me	0	0	1	3	5	3	16	28	6.1	6
Q20	Bookstore - Importance of this service to me	0	0	1	0	2	4	26	33	6.6	1
Q21	Kampus Kids Daycare - Importance of this service to me	4	0	1	1	1	0	10	17	5.1	17
Q22	Campus Housing - Importance of this service to me	3	0	1	0	2	0	15	21	5.8	13
Q23	Library - Importance of this service to me	2	0	2	0	1	1	25	31	6.3	3
Q24	Campus Security - Level of importance to me	1	0	0	1	2	2	27	33	6.5	1
Q25	Public Transportation - Importance of this service to me	2	0	0	5	2	1	9	19	5.3	15

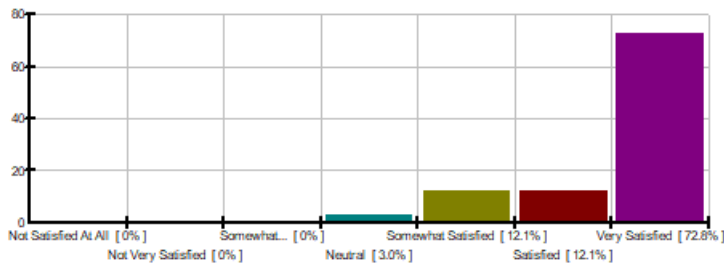
Responses: [NIA] Not Important At All=1 [NVI] Not Very Important=2 [SI] Somewhat Important=3 [N] Neutral=4 [SI] Somewhat Important=5 [I] Important=6 [VI] Very Important=7



Student Satisfaction Survey		General									
		Responses							Overall		
		NSA	NVS	SD	N	SS	S	VS	N	Mean	N/A
Q26	Business Office - Level of satisfaction	0	0	1	5	7	2	12	27	5.7	7
Q27	Bookstore - Level of satisfaction	0	2	1	0	4	2	24	33	6.3	1
Q28	Kampus Kids Daycare - Level of satisfaction	1	0	0	4	0	0	7	12	5.5	22
Q29	Campus Housing - Level of satisfaction	1	0	2	2	3	1	8	17	5.4	17
Q30	Library - Level of Satisfaction	0	0	0	1	2	3	23	29	6.7	5
Q31	Campus Security - Level of satisfaction	1	0	1	1	3	4	23	33	6.3	1
Q32	Public Transportation - Level of satisfaction	1	0	1	2	2	3	7	16	5.6	18

Responses: [NSA] Not Satisfied At All=1 [NVS] Not Very Satisfied=2 [SD] Somewhat Dissatisfied=3 [N] Neutral=4 [SS] Somewhat Satisfied=5 [S] Satisfied=6 [VS] Very Satisfied=7

### How satisfied are you with the overall quality of the...



#### Graph Legend

NSA
NVS
SD
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VS

Student Satisfaction Survey		General										
		Responses							Overall			
		NSA	NVS	SD	N	SS	S	VS	N	Mean	N/A	
Q33	How satisfied are you with the overall quality of the education provided by Sitting Bull College	0	0	0	1	4	4	24	33	6.5	1	

Responses: [NSA] Not Satisfied At All=1 [NVS] Not Very Satisfied=2 [SD] Somewhat Dissatisfied=3 [N] Neutral=4 [SS] Somewhat Satisfied=5 [S] Satisfied=6 [VS] Very Satisfied=7

Question:	If you answered yes to the above question, list school(s) you are transferring or considering transferring to.
Response Rate:	41.18% (14 of 34)
1	no.
2	eventually when i get my feet set and decide what i want to actually do with my life
3	University of Mary
4	University of North Dakota Black Hills State University University of Minnesota
5	Stay with Sitting Bull College and pursue my higher education in the Health Field.
6	NDSU or University of Mary
7	N/A
8	Moorhead State University Northern State University
9	Minnesota State University Moorhead
10	I want to apply for University of Kansas to return to Lawrence, KS.
11	I am unsure what I wish to do once I am completed with my two-year, it is something I wish to have assistance with.
12	I am considering transferring to St. Cloud State University, Haskell Indian Nations University, and The University of Kansas.
13	Haskell, Black Hills state, Fort Lewis
14	Bismarck State College not for an four year but for another two year degree that I can pair with my current degree from Sitting Bull College

Question:	Comments - Registrar
Response Rate:	32.35% (11 of 34)
1	n/a
2	has been very helpful and informative.
3	great information when needed and helpful
4	Very helpful
5	Very helpful and respectful and mostly understanding
6	She was friendly and efficient in helping me obtain the proper paperwork.
7	N/A
8	████ was always very helpful when I needed assistance
9	It has always been a helpful and pleasant experience. Very satisfied with the support to the next level of learning. Life has been good.
10	I like the fact that if I need to obtain my records I can just go to them and they can help obtain the certain records I need at that time.
11	I am unsure if this was a typo or if "Registrar" is an actual service.

Question:	Comments - Financial Aid
Response Rate:	44.12% (15 of 34)
1	okay.

2	n/a
3	could never get an answer in a timely manner and or got a run around
4	Very helpful and fast
5	Very helpful
6	They were always on top with me about all my needs.
7	The people involved in financial aid have proven to be immensely helpful and kind.
8	Seeking out financial help in that office has had me feeling like a homeless person on a street corner begging for food. I was disregarded and had nothing but a HORRIBLE experience. Never have I EVER EXPERIENCED SUCH "DONT BOTHER ME ATTITUDE" from a PROFESSIONAL in a college. The saying goes if you dont like your job then find another! What a ridiculous woman that is in charge of financial department.
9	N/A
10	I like the fact that when I'm looking for scholarships and additional aid to help me pay for my education that they can recommend and help me find certain ones that pertain to me.
11	I had trouble with the financial aid office the entire time I went to school at Sitting Bull. I even had to email the registrar just to get a response back. I was met with attitude from [REDACTED] every time I tried asking her about something or when having to repeat an email. She seemed very unprofessional and confrontational both years I was there. I am still waiting to hear back on a scholarship that all the nursing students put in for but none of us have received anything back from her.
12	I do not qualify for the Pell grant, and I only received one scholarship during my time here at Sitting Bull.
13	Great service when needed and scholarship finding
14	Always willing to help
15	After being in college for nearly a year, one thing I've learned is how important scholarships are. I wish I had the push during my first semester to apply for as many as I could.

Question: Comments - Counselors	
Response Rate: 41.18% (14 of 34)	
1	was there when I needed help along my way
2	n/a
3	counselors were always available to me at a decent time if not AT the time of my needing, very understanding and helpful.
4	Tried to force me to be friends with some woman who is a classmate that is allowed to verbally and mentally abuse her classmates. A talk it out session was suggested. Um, I think not! I have never heard of such a thing in higher education, HECK even in the 20 years of my experience in the working environment.
5	They help me with questions that I can't narrow down a certain answer to.
6	There were some issues in the nursing class with a student being very confrontational and verbally attacking other students and professors. Instead of dealing directly with the problem, they attempted to have all of the nursing students see the counselor to fix the problem. We all agreed that we have our own therapists that we see and that we should not have to use our class time because one student can not act like an adult.
7	The Counselors have helped me come to terms and overcome the personal familial issues that have arisen in my personal life.
8	Stephanie is wonderful , she helped me through a few issues there at the college.
9	N/A
10	Learning different levels of moving on to good outcomes, I am good with the counselors support.
11	I have no need for counselors, because I see one through IHS.
12	Helpful when needed.
13	Doing a great job
14	Didn't use their services but im sure they did their best.

Question: Comments - Tutoring	
Response Rate: 38.24% (13 of 34)	
1	okay, only when needed.
2	never used
3	n/a
4	be nice to have a lil more resources for the nursing program math wise
5	[REDACTED]e was a huge part of why I got a 4.0 GPA last semester she sat with me and worked with me to write a better essay.
6	N/A
7	I was a tutor for multiple semesters, but I did not seek tutoring for myself.
8	I never went to the tutors so I can't say.
9	I have not needed much tutoring but when I needed it someone was able to help me.
10	I enjoyed learning about how to approach tasks in different ways versus my way of learning. It's been enjoyable getting to know them.
11	I do not have the need for tutoring.
12	Did not use the services but im sure I could have in some of my assignments.
13	A ton of help to the students who need it

Question: Comments - My Advisor(s)	
Response Rate: 44.12% (15 of 34)	
1	n/a
2	helpful, guided me when needed.
3	Very kind, willing to help any way that she can.
4	██████████ is my favorite advisor that I have ever had, out of all the colleges that I have attended. She does well at preparing the Human Services Program students for the workforce, and her program is very well structured as well as organized and informational.
5	N/A
6	My advisors did a great job with helping me pick classes that worked well with my scheduling, did a great job keeping me aware of my degree journey, what I need and answering all my questions
7	My advisors are helpful with my educational goals.
8	My advisor is very helpful, and gives great advice.
9	My advisor is the best. Makes me wish I could be a scientist. Lol. But the motivation I get makes me want to learn and educate myself further at SBC
10	I loved ██████████, she was always very involved in our education and you can tell she wants the best for all of her students
11	I love my advisors, they help me in the best possible way to get me where I need to and help me go on the best route to achieve my education goals. They also give good advice.
12	Helped me graduate sooner than expected
13	He's been very knowledgeable in helping with my choices of classes. I trust his judgement of choosing my classes.
14	██████ was a main advisor I went to for my class schedule and he never let me down
15	All three of my advisors have been lovely and immensely helpful in obtaining scholarships or internships alongside recommending classes.

Question: Comments - Instructors	
Response Rate: 44.12% (15 of 34)	
1	n/a
2	always helpful,
3	all of them great instructors at what they do
4	Very understanding and motivating
5	Very understanding and helpful, I've learned a lot from each instructor that I've had here at SBC.
6	They are passionate in what they do and that gives us the impression to want to learn as much as we can.
7	The instructors that I have had are very professional, very understanding, and overall great people. I appreciate what they have to offer to us as students, and passing on knowledge.
8	The first year was amazing, ██████████ are Amazing. I did not have any issues with ██████████ until the last few weeks. I know she took on several classes this semester and it very much shows that she is overwhelmed. I used to get professional and timely responses from her when I had a question or needed some assistance, however the past few weeks were anything but helpful. Sometimes I don't hear back from her at all and if I do it is very short and unhelpful. I wish our second year would have went as our first year did
9	Our instructors care deeply about the students and want all of us to succeed in whatever careers we chose to be in. They make sure we know what is being taught in class and if we are struggling on something they are happy to help us.
10	N/A
11	My instructors did a great job understanding that life happens and were always willing to work with me to figure out how to be successful during life changing times. did a good deal of making sure I get what they're portraying and if I wasn't they went out of their way to ensure I found the understanding I needed.
12	I've enjoyed working with all my instructors on growth and development with my educational goals.
13	I had a variety of instructors and I enjoyed having them all because they all have different ways of teaching but they teach me a lot in their own ways and I know I learned a lot more than I ever did before.
14	All the instructors are knowledgeable and respectful.
15	AWESOME!!

Question: Comments - Student Organizations	
Response Rate: 38.24% (13 of 34)	
1	quite a gap to feel any connection.
2	na
3	n/a
4	The student organizations have been immensely helpful in providing a change in the communities.
5	Teaches me to work with others and learn different tasks. Different levels of communication with diversity of backgrounds different from what I expected.
6	N/A
7	More student participation and encouragement. Get more students involved as the SBC campus is its own little community and can get more folks working together for goals and community events.

8	I wish I was more active, but health issues have caused me to take a backseat away from everthingg.
9	I have not been involved much in the student organizations but I know they are important and I hope to work on my anxiety and get more involved next school year or maybe even next semester.
10	I enjoyed being apart of the student organizations that I found suited my liking. I loved how there has become more clubs and organizations started within the last few years, it gives options for us students to be more social and interactive with those within our college
11	I did not participate in student organizations.
12	Esports was a HUGE improvement to the school loved my time on the team
13	Doing a great job

<b>Question:</b> Comments - MySBC Gradebook	
<b>Response Rate:</b> 38.24% (13 of 34)	
1	works very well
2	n/a
3	helpful in keeping track of my progress.
4	fair and justified on the grade reports
5	The gradebook is straightforward and understandable.
6	Sometimes there are some issues with grades showing up even though they are uploaded. Very rare
7	Some professors do not utilize the gradebook on the MySBC website, but most do. I wish that all professors utilized the gradebook, it is a very useful tool in staying organized with assignments as well as tracking my grades.
8	N/A
9	It helps to keep track of where I am at with my classes. To keep working harder towards my goals.
10	I think the coursework section of the sbc website could show upcoming due dates on one page.
11	I did not have any issues with SBC grade book, it always worked as it should
12	Helps me know what my grades are and helps me know if I need to try harder in certain classes.
13	Helped keep me updated and what I need to do to get my grades up.

<b>Question:</b> Comments - Business Office	
<b>Response Rate:</b> 29.41% (10 of 34)	
1	very helpful
2	n/a
3	great help when needed
4	do not know.
5	They've been very helpful and supportive.
6	N/A
7	I haven't been there too many times but the service was excellent.
8	I don't believe I have had the need to visit the business office.
9	Did not use very often, always helpful when I did
10	Did not go or visit the Business Office much but I know they are important in what they do for the SBC

<b>Question:</b> Comments - Bookstore	
<b>Response Rate:</b> 35.29% (12 of 34)	
1	love the gifts and being able to buy drinks/food close as well as friendly faces when I needed class books
2	has helpful in course work needs.
3	They are not very helpful or friendly- NONE of them always and the manager
4	The food is always out dated or expired.
5	The bookstore is very organized and the workers are helpful.
6	She has been very helpful and supportive.
7	Never had an issue at the book store
8	N/A
9	Love the environment
10	It's where i get my textbooks and materials I need for class, so it is very important to me. Love that if I need a drink or a snack I can go to the bookstore. I like the variety of shopping I can do as well.
11	Every time I go in there, it is pleasant. I just wish some books were returnable.
12	Best place to be to not only WISH...lol...But the snacks and books were the best.

<b>Question:</b> Comments - Kampus Kids Daycare	
<b>Response Rate:</b> 26.47% (9 of 34)	



1	na
2	do not have children so do not use.
3	N/A
4	Love that my child has a kind and fun place to go while I go to classes. I also love that it's on campus that way I'm not worrying or are too far.
5	I haven't been there.
6	I have no children.
7	I don't have kids in daycare but as a grandparent I would like my grandkids to attend if that is possible under me as a student.
8	I do not have children and did not utilize the daycare.
9	I AM SOOOOOO THANKFUL FOR THIS SERVICE. I would not have graduated without them being there to help me with my child.

<b>Question:</b> Comments - Campus Housing	
<b>Response Rate:</b> 29.41% (10 of 34)	
1	na
2	have not had to use.
3	SBC needs more housing for students not receiving benefits.
4	Needs updating
5	Love that I have a house on campus and don't have to commute to and from campus. The sense of community is great as well.
6	It's been good.
7	I wish there were more dorms on campus, I was on the waiting list for an extended period of time and never got a dorm. I wish that there was housing for single students who do not have children.
8	I don't live in the campus housing.
9	I AM BEYOND GRATEFUL FOR CAMPUS HOUSING. Without it I would have not found motivation to be in college, this helped me become more independent as well as giving myself and my son the ability to live on our own in a very secure and safe environment.
10	Build dormitorys for those students that live in other districts or off reservation to be easier.

<b>Question:</b> Comments - Library	
<b>Response Rate:</b> 26.47% (9 of 34)	
1	was great for a place to study during midterms or finals
2	never used
3	great help in finding resources.
4	Very helpful and supportive to my educational needs.
5	The library is very organized and the workers are helpful.
6	N/A
7	Library is always helpful to go to and assist students in research and computer use.
8	If I need to research something that I can't find online I know they have books that can help me with that. It also gives me a quiet place to do homework or just study.
9	I really like the new additions that they have added to the library. I always feel cozy and comfortable while studying in that lovely environment.

<b>Question:</b> Comments - Campus Security	
<b>Response Rate:</b> 32.35% (11 of 34)	
1	very helpful, information etc.
2	good job
3	campus security has always ensure safety on campus, and always was there to resolve any projected issues
4	They respond promptly.
5	They make me feel more safe knowing that they are right on campus and they respond very fast.
6	They are very hard working and have even helped me out when my old truck broke down.
7	Sense of security knowing things are safe on campus.
8	N/A
9	Great help in the winters and spring
10	Dependable and helpful to my needs on campus.
11	Always pleasant to see

<b>Question:</b> Comments - Public Transportation	
<b>Response Rate:</b> 26.47% (9 of 34)	
1	na
2	has been greatly needed and appreciated, use the service all the time, wheelchair accessible and inclusive.

3	do not use but glad there is services for those students to use for attending SBC
4	Very helpful
5	N/A
6	It was very helpful at the times I did not have a vehicle.
7	I haven't used it yet.
8	I have my own.
9	I did not utilize the public transportation services.

<b>Question:</b> Comments - Overall quality of education	
<b>Response Rate:</b> 41.18% (14 of 34)	
1	very much appreciative of talented faculty and staff.
2	as a student I am very satisfied with the higher educational level at SBC. The student are highly educated and can become the future leaders for our tribe.
3	With the variety of instructors and the different teaching methods I have learned a lot and obtained more knowledge that I never had before. My relatives who have gone here always hyped it up to me when I was thinking of going to college and it was worth it. I hope to learn more when continuing my education at Sitting Bull College.
4	Thus far i have enjoyed every single thing that I have experienced and been involved in at Sitting Bull College and I would not have it any other way. I love building bonds and meaningful relationships with fellow classmates and instructors. The small student-faculty ratio is my favorite part about attending SBC, it makes it easier for me to learn and grasp onto concepts. I am very happy to say that I plan to continue my education at SBC after graduating with my two-year.
5	The overall quality of education was amazing. It made the 2 years go by pretty fast.
6	The classes are very enjoyable and I look forward to attending them.
7	Providing more support to students would definitely give the students more confidence especially when attending outside events and school trips. I think they would find it less difficult to recruit students that would like to attend every year.
8	N/A
9	It has been very successful and supportive, especially the disability services. To achieve beyond thinking I could ever come this far of completion of learning.
10	I loved everything about SBC and their way of making each student feel validated and not just a number. ALL instructors go out of their way to show each student that they can be successful and supported through their entire educational journey.
11	I have referred a handful of people to SBC and I always hold this College with high regards !!!! It is a wonderful College and great professors and management. Did have my far share of issues though with the Most Current Director of the Nursing Program. Overall I love SBC and will miss it .....Will likely pick up a photography class in the future. I may go on to Lake Area Tech online for my Associates RN
12	I find the education to be wonderful
13	I believe that our education the first year in the program was better then the second year but over all a very good education.
14	AMAZING job

<b>Question:</b> Last Chance for any comments regarding this survey, other services not listed in this survey, etc.	
<b>Response Rate:</b> 20.59% (7 of 34)	
1	could use more improvements to make the campus inclusive, traveling the roads to get to class is a barrier and dangerous.
2	This survey gives me the chance to show which services where a help to me and which ones I never used or included myself with.
3	N/A
4	I don't think that the soc class for graduation is necessary for students who have been in the real world and had jobs. It seems like a waste of money and time for those of us who are not straight out of high school
5	I am a minority at SBC older white woman , in all the years I attended SBC I was treated with respect and dignity well there have been a few bad apples sort of speak . Without naming them people I will say its been 2 professors in the program . I have had more issues and discrimination this last year in the Nursing program then in all the years I have been in SBC . This REALLY HURT ME < MY DRIVE AND MY FOCUS AS WELL AS IF I COULD CONTINUE ON .... I reflected and prayed as well as consulted ████████ in some sessions and I came out ahead in the fact I pushed past the conflict and negativity that was trying to bring me down . Thankfully I persevered. Have not graduated yet but set to in May . Thanks SBC for a diverse learning environment I love this college
6	I also enjoyed the classes at the visitor center, learning different crafts, and being involved in a focus group. My working at the food pantry, library. Providing service to the students.
7	Awesome to feel like a leader again and know I have SBC education to back me in my perseverance to become a tribal leader and push our younger generation to become leaders and use their education to seek grants and future economic development for our tribe through its resources.