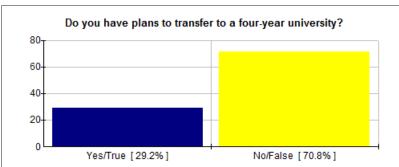
Responses / Expected: 25 / 36 (69.44%)





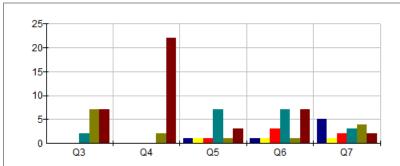
| | General | | | | | | | | | | |
|---|---------|--------|----|------|-----|--|--|--|--|--|--|
| Student Satisfaction Survey | | ponses | | | | | | | | | |
| | Y | N | N | Mean | N/A | | | | | | |
| Q1 Do you have plans to transfer to a four-year university? | 7 | 17 | 24 | 1.7 | 1 | | | | | | |

 $\textbf{Responses:} \ [\textbf{Y}] \ \ \texttt{Yes/True=1} \ \ [\textbf{N}] \ \ \texttt{No/False=2}$

| 0 | 1 | 2 | 3 | 4 | 5 |
|---------|---|---|-----|---|---|
| General | | | 3.1 | | |

| Observation Control Control | | | | Ge | neral | | |
|---|---|---|------|-----|---------|----|------|
| Student Satisfaction Survey | | | Resp | | Overall | | |
| | Е | s | ASE | USE | CME | N | Mean |
| Q2 Upon graduation, your employment status will be? | 5 | 1 | 12 | 0 | 7 | 25 | 3.1 |

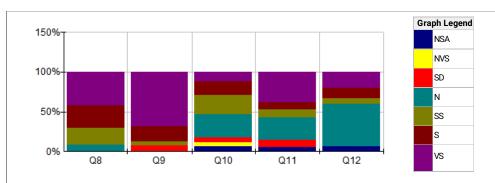
Responses: [E] Employed=1 [S] Self-Employed=2 [ASE] Actively Seeking Employment=3 [USE] Unemployed,Not Seeking Employment=4 [CME] Continuing my Education=5



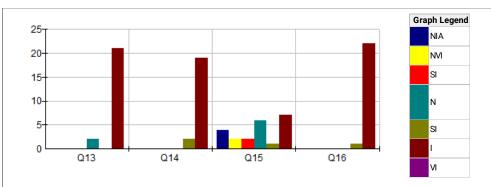
| Gra | ph Legend |
|-----|-----------|
| | NIA |
| | NVI |
| | SI |
| | N |
| | SI |
| 100 | I |
| | VI |

| | | | | | | (| Gene | ral | | | |
|-----|--|-----|-----|-------|---|---------|------|-----|----|------|-----|
| Sti | Ident Satisfaction Survey | | | Respo | | Overall | | | | | |
| | | NIA | NVI | SI | N | SI | ı | VI | N | Mean | N/A |
| Q3 | Registrar - Importance of this service to me | 0 | 0 | 0 | 2 | 8 | 7 | 7 | 24 | 5.8 | 1 |
| Q4 | Financial Aid - Importance of this service to me | 0 | 0 | 0 | 0 | 1 | 2 | 22 | 25 | 6.8 | 0 |
| Q5 | TRIO - Importance of this service to me | 1 | 1 | 1 | 7 | 5 | 1 | 3 | 19 | 4.5 | 6 |
| Q6 | Counselors - Importance of this service to me | 1 | 1 | 3 | 7 | 2 | 1 | 7 | 22 | 4.8 | 3 |
| Q7 | Tutoring - Importance of this service to me | 5 | 1 | 2 | 3 | 3 | 4 | 2 | 20 | 3.9 | 5 |

Responses: [NIA] Not Important At All=1 [NVI] Not Very Important=2 [SI] Somewhat Important=3 [N] Neutral=4 [SI] Somewhat Important=5 [I] Important=6 [VI] Very Important=7

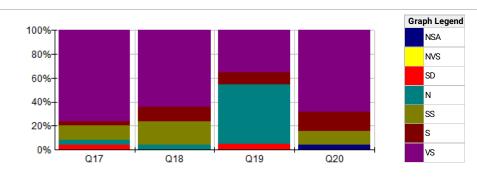


| | | General | | | | | | | | | | | | |
|------|---------------------------------------|---------|-----|---------|---|----|---|----|----|------|-----|--|--|--|
| Stud | Student Satisfaction Survey | | | Overall | | | | | | | | | | |
| | | NSA | NVS | SD | N | SS | s | vs | N | Mean | N/A | | | |
| Q8 | Registrar - Level of Satisfaction | 0 | 0 | 0 | 2 | 5 | 7 | 10 | 24 | 6.0 | 1 | | | |
| Q9 | Financial Aid - Level of Satisfaction | 0 | 0 | 2 | 0 | 1 | 5 | 17 | 25 | 6.4 | 0 | | | |
| Q10 | TRIO - Level of satisfaction | 1 | 1 | 1 | 5 | 4 | 3 | 2 | 17 | 4.6 | 8 | | | |
| Q11 | Counselors - Level of satisfaction | 1 | 0 | 2 | 6 | 2 | 2 | 8 | 21 | 5.2 | 4 | | | |
| Q12 | Tutoring - Level of satisfaction | 1 | 0 | 0 | 8 | 1 | 2 | 3 | 15 | 4.7 | 10 | | | |

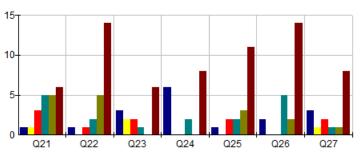


| | General | | | | | | | | | | | | |
|--|---------|-----|-------|---|---------|---|----|----|------|-----|--|--|--|
| Student Satisfaction Survey | | - 1 | Respo | | Overall | | | | | | | | |
| | NIA | NVI | SI | N | SI | ı | VI | N | Mean | N/A | | | |
| Q13 My Advisor(s) - Importance of this service to me | 0 | 0 | 0 | 2 | 2 | 0 | 21 | 25 | 6.6 | 0 | | | |
| Q14 Instructors - Importance of this service to me | 0 | 0 | 0 | 0 | 4 | 2 | 19 | 25 | 6.6 | 0 | | | |
| Q15 Student Organizations - Importance of this service to me | 4 | 2 | 2 | 6 | 2 | 1 | 7 | 24 | 4.3 | 1 | | | |
| Q16 MySBC Gradebook - Importance of this service to me | 0 | 0 | 0 | 0 | 2 | 1 | 22 | 25 | 6.8 | 0 | | | |

Responses: [NIA] Not Important At All=1 [NVI] Not Very Important=2 [SI] Somewhat Important=3 [N] Neutral=4 [SI] Somewhat Important=5 [I] Important=6 [VI] Very Important=7



| Student Satisfaction Survey | | General | | | | | | | | | | | | |
|---|---|---------|----|---------|----|---|----|----|------|-----|--|--|--|--|
| | | | | Overall | | | | | | | | | | |
| | | NVS | SD | N | SS | s | vs | N | Mean | N/A | | | | |
| Q17 My Advisor(s) - Level of satisfaction | 0 | 0 | 1 | 1 | 3 | 1 | 19 | 25 | 6.4 | 0 | | | | |
| Q18 Instructors - Level of satisfaction | 0 | 0 | 0 | 1 | 5 | 3 | 16 | 25 | 6.4 | 0 | | | | |
| Q19 Student Organizations - Level of satisfaction | 0 | 0 | 1 | 10 | 0 | 2 | 7 | 20 | 5.2 | 5 | | | | |
| Q20 MySBC Gradebook - Level of satisfaction | 1 | 0 | 0 | 0 | 3 | 4 | 17 | 25 | 6.4 | 0 | | | | |

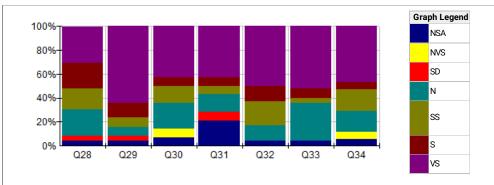


| Childant Catiafaatian Cimiau | | | | | | | General | | | | | | | | | | | |
|--|-----------|---|---|---|------|-----|---------|----|---------|---|--|--|--|--|--|--|--|--|
| Student Satisfaction Survey | Responses | | | | | | | | Overall | | | | | | | | | |
| NIA NVI SI N SI I VI N | | | | N | Mean | N/A | | | | | | | | | | | | |
| Q21 Business Office - Importance of this service to me | 1 | 1 | 3 | 5 | 3 | 5 | 6 | 24 | 5.0 | 1 | | | | | | | | |
| Q22 Bookstore - Importance of this service to me | 1 | 0 | 1 | 2 | 2 | 5 | 14 | 25 | 6.0 | 0 | | | | | | | | |
| Q23 Kampus Kids Daycare - Importance of this service to me | 3 | 2 | 2 | 1 | 2 | 0 | 6 | 16 | 4.3 | 9 | | | | | | | | |
| Q24 Campus Housing - Importance of this service to me | 6 | 0 | 0 | 2 | 1 | 0 | 8 | 17 | 4.4 | 8 | | | | | | | | |
| Q25 Library - Importance of this service to me | 1 | 0 | 2 | 2 | 6 | 3 | 11 | 25 | 5.6 | 0 | | | | | | | | |
| Q26 Campus Security - Level of importance to me | 2 | 0 | 0 | 5 | 2 | 2 | 14 | 25 | 5.7 | 0 | | | | | | | | |
| Q27 Public Transportation - Importance of this service to me | 3 | 1 | 2 | 1 | 3 | 1 | 8 | 19 | 4.8 | 6 | | | | | | | | |

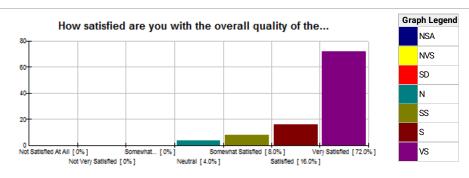
NIA NVI

SI

Responses: [NIA] Not Important At All=1 [NVI] Not Very Important=2 [SI] Somewhat Important=3 [N] Neutral=4 [SI] Somewhat Important=5 [I] Important=6 [VI] Very Important=7



| | General | | | | | | | | | | | |
|---|---------|-----|----|---------|----|---|----|----|------|-----|--|--|
| Student Satisfaction Survey | | | | Overall | | | | | | | | |
| | NSA | NVS | SD | N | SS | s | vs | N | Mean | N/A | | |
| Q28 Business Office - Level of satisfaction | 1 | 0 | 1 | 5 | 4 | 5 | 7 | 23 | 5.3 | 2 | | |
| Q29 Bookstore - Level of satisfaction | 1 | 0 | 1 | 2 | 2 | 3 | 16 | 25 | 6.1 | 0 | | |
| Q30 Kampus Kids Daycare - Level of satisfaction | 1 | 1 | 0 | 3 | 2 | 1 | 6 | 14 | 5.2 | 11 | | |
| Q31 Campus Housing - Level of satisfaction | 3 | 0 | 1 | 2 | 1 | 1 | 6 | 14 | 4.8 | 11 | | |
| Q32 Library - Level of Satisfaction | 1 | 0 | 0 | 3 | 5 | 3 | 12 | 24 | 5.8 | 1 | | |
| Q33 Campus Security - Level of satisfaction | 1 | 0 | 0 | 8 | 1 | 2 | 13 | 25 | 5.6 | 0 | | |
| Q34 Public Transportation - Level of satisfaction | 1 | 1 | 0 | 3 | 3 | 1 | 8 | 17 | 5.4 | 8 | | |





| | Question: | If you answered yes to the above question, list school(s) you are transferring or considering transferring to. |
|----|---------------|--|
| Re | sponse Rate: | 24.00 % (6 of 25) |
| 1 | Presentation | College. |
| 2 | Presentation | College |
| 3 | Presentation | college in Aberdeen, SD |
| 4 | I am conside | ring on transferring to United Tribes for my Bachelors degree in Criminal Justice because SBC does not provide that. |
| 5 | Dine College | or some where that was a good four year university |
| | Bismarck St | ate |
| 6 | University of | North Dakota |

| | Question: | Comments - Registrar |
|----|---------------|---|
| Re | sponse Rate: | 20.00% (5 of 25) |
| 1 | no commen | ts |
| 2 | Thank You! | |
| 3 | She is very p | pleasant and tends to complete requests in a timely manner. |
| 4 | I had no prob | blems with the registrar |
| 5 | I am very tha | ankful for her willingness to help asap. |

| | Question: | Comments - Financial Aid |
|-----|---|--|
| Res | sponse Rate: | 40.00 % (10 of 25) |
| 1 | 1 no comments right now i would say | |
| 2 | They are alv | vays ready to answer questions and explain things in a way students have the best understanding. |
| 3 | Thank You! | |
| 4 | Out-Of-Offic | e too often. This is the only issue. |
| 5 | I mainly did | my financial aid myself because I rarely had help with the helpers. |
| 6 | 6 I love Donna. She was awesome in helping me get everything I needed to make sure my funding was straight. | |
| 7 | Great job la | diesthank you! |

- 8 Financial Aid could be more helpful with their sources
 9 Donna is a rock star!!
- 10 Donna has been so amazing and helpful in making sure I am applying for everything I am eligible for.

| | Question: | Comments - Trio |
|----------------|--------------------|---|
| Response Rate: | | 16.00% (4 of 25) |
| 1 | no comment | t because i have no clue what was a trio is |
| 2 | This was an lunch. | amazing resource when I wanted to go and visit a school I am considering transferring to. They set everything up, provided a way there and back, and provided a |
| 3 | Thank You! | |
| 4 | Don't know v | vhat TRIO is |

| Question: | | Comments - Counselors |
|------------------------------|--------------|---|
| Re | sponse Rate: | 20.00 % (5 of 25) |
| 1 | the counseld | rs that work at SBC they are really good at there job. |
| 2 | The counsel | ors were a great help during highly stressful times and I needed someone to talk to. I would not have made it without them. |
| 3 Thank you for helping me! | | r helping me! |
| 4 Never talked to counselors | | to counselors |
| 5 | Counselors | are always helping. |

| | Question: | Comments - Tutoring |
|---|--|---|
| Res | ponse Rate: | 16.00% (4 of 25) |
| 1 | i don't hardly go to tutoring | |
| 2 | 2 Never had a tutor | |
| 3 | Marlaysia helped me a great deal in "Native Language, Thank you! | |
| 4 I did not use the tutoring service at all while I was here. | | the tutoring service at all while I was here. |

| | Question: | Comments - My Advisor(s) |
|--|--|---|
| Response Rate: | | 32.00% (8 of 25) |
| 1 | my advisor s | he is very helpful and she helped me through a lot while i was living here. |
| 2 | Thank you! | |
| 3 | My human s | ervice advisor was very helpful to me and showed me ways to find resources |
| 4 | My advisors | are helpful and very awesome. I am fortunate to get to work with them. |
| 5 | My advisors | were very helpful. |
| 6 | My advisers were amazing. They were always open to helping me with not only my classes here at SBC but also helped me a lot when looking into colleges I wanted to apply to. They were always willing to provide a letter of recommendation for me. Most importantly, they never made me feel as if I was a burn when I would ask them for help. | |
| 7 | My advisers were incredible with help all my course needs. Chris is doing a good job at keeping me updated with my degree progress. | |
| 8 Both Renee and Tim are very helpful! | | |

| | Question: | Comments - Instructors |
|----------------|---|--|
| Response Rate: | | 28.00% (7 of 25) |
| 1 | 1 no comments | |
| 2 | Thank you! | |
| 3 | Most were h | elpful, some classes weren't interesting from how the teacher teaches. |
| 4 | I love my tea | chers. They are so knowledgeable. |
| 5 | I have loved | every single instructor that I have had a SBC. |
| 6 | I had no problems with my instructora | |
| 7 | 7 Each instructor did an exceptional job in his or her own way. | |

| | Question: | Comments - Student Organizations |
|--|---------------|---------------------------------------|
| Re | sponse Rate: | 12.00% (3 of 25) |
| 1 | 1 no comments | |
| 2 Student council is very helpful and interesting. | | ncil is very helpful and interesting. |
| 3 | Not involved | |

| | Question: | Commen | nts - MySBC Gradebook |
|--|--|-----------------|---|
| Re | sponse Rate: | 24.00% | (6 of 25) |
| 1 | that really h | elp me out | t a lot |
| 2 Very updated when i turn in homework | | urn in homework | |
| 3 | It was helpf | ıl to see w | vhere I was |
| 4 | I needed it f | or scholars | ship apps. |
| 5 | 5 Having grades posted in the grade book was nice and a good way of staying on top of the classes. | | in the grade book was nice and a good way of staying on top of the classes. |
| 6 | Awesome feature! | | |

| | Question: | Comments - Business Office |
|----|------------------|----------------------------|
| Re | sponse Rate: | 12.00% (3 of 25) |
| 1 | 1 no comments | |
| 2 | never went there | |
| 3 | 3 Lovely people. | |

| | Question: | Comments - Bookstore |
|----------------|--|--|
| Response Rate: | | 28.00% (7 of 25) |
| 1 | help out a lo | t |
| 2 | Thank you! | |
| 3 | So awesome. Love the neat stuff and clothes. | |
| 4 | Love the sto | re! |
| 5 | It was okay | |
| 6 | I like the bookstore and the people that work there are very nice. | |
| 7 | Could be a b | it more friendly. I've had no seriously issues with her, but when it comes to book ordering, she gets a bit tense when you don't get your order and becomes he could get better with keeping track of her orders. |

| | Question: | Comments - Kampus Kids Daycare |
|----|---|--------------------------------|
| Re | sponse Rate: | 12.00% (3 of 25) |
| 1 | helps out some students and its really good | |
| 2 | This year was not needed but next year it could help me | |
| 3 | 3 I have no children | |

| | Question: | Comments - Campus Housing |
|---|--|--|
| R | esponse Rate: | 24.00% (6 of 25) |
| 1 | helps out ve | ry much for students |
| 2 | don't think dorms are managed properly. Never deals with any issues at the dorm or fixes anything or it takes months of constant asking before something is done. Took months for the heating to finally get fixed and it was winter, one of the people that came to fix it said the filter looked like it hadn't been changed in years. | |
| 3 | Sterling was | always great at respond to issues I had at the dorms and helping me to get them fixed. |
| 4 | Not using ca | impus housing |
| 5 | I love the campus housing | |
| e | 6 Do not live in campus. | |

| | Question: | Comments - Library |
|----------------|---|--------------------|
| Response Rate: | | 20.00% (5 of 25) |
| 1 | helps out | |
| 2 | Very nice library! | |
| 3 | Never used Library | |
| 4 | I liked going to the library because it was quiet | |
| 5 | Computers are helpful. | |

| | Question: | Comments - Campus Security |
|----------------|-----------------------|----------------------------|
| Response Rate: | | 20.00% (5 of 25) |
| 1 | good at there job | |
| 2 | Thank you! | |
| 3 | Never needed security | |

4 Glad were safe.
 5 Campus security is good!

| | Question: | Comments - Public Transportation | |
|---|---|---|--|
| R | esponse Rate: | 12.00% (3 of 25) | |
| | helps out a l | helps out a lot | |
| : | I only have classes that start at 2:30 or later so waking up at 6:20 to ride the bus would be pointless to sit all day and then the last 2 hours finally going to class just to leav class early. | | |
| ; | Helps me to | get to school when i have no other transportation | |

| | Question: | Comments - Overall quality of education |
|----------------|---|---|
| Response Rate: | | 20.00 % (5 of 25) |
| 1 | no | |
| 2 | Thank you! | |
| 3 | I think SBC has a very good quality of education | |
| 4 | I love SBC. Because of them, I am getting my Bachelor's degree in the Spring. | |
| 5 | Beautiful school with top notch instructors! | |

| | Question: | Last Chance for any comments regarding this survey, other services not listed in this survey, etc. |
|----|--|--|
| Re | sponse Rate: | 8.00% (2 of 25) |
| 1 | no | |
| 2 | I want to thank all of you so much for getting me started! | |