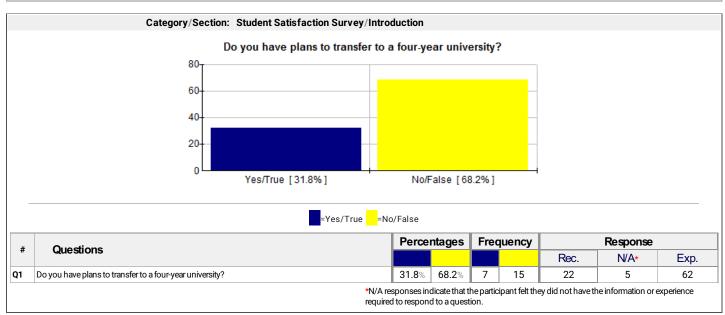
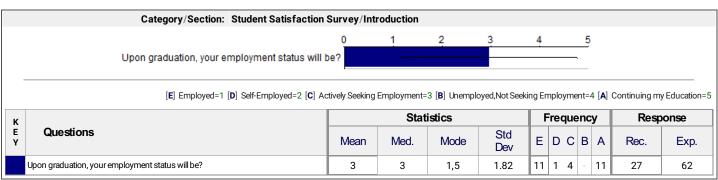
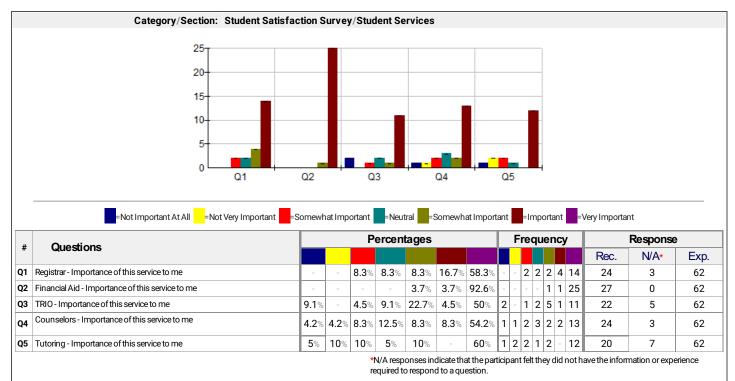
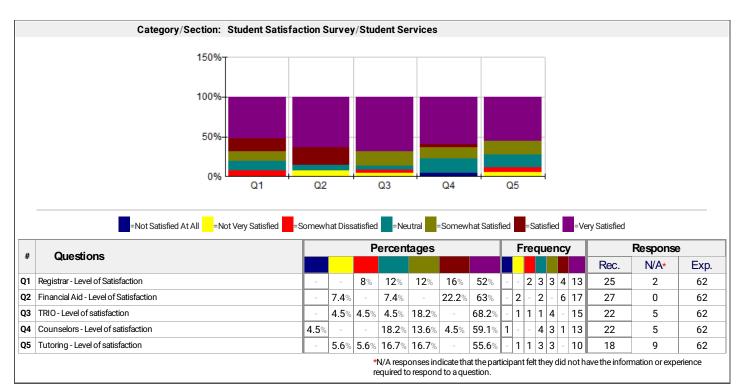
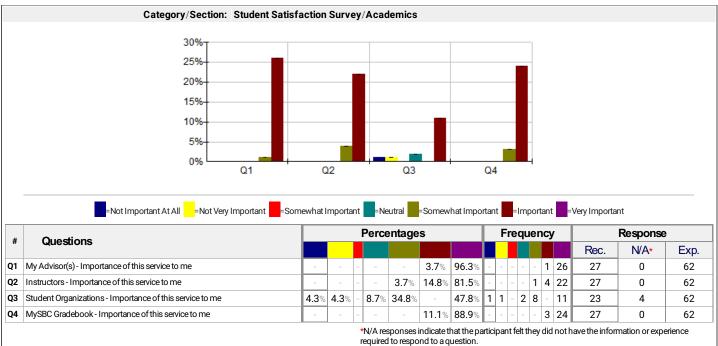
Responses / Expected: 27 / 62 (43.55%)

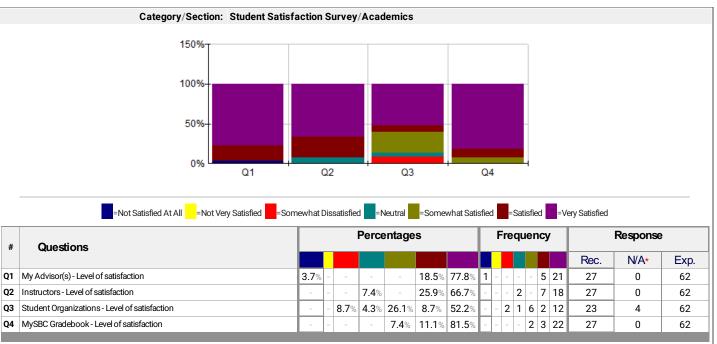




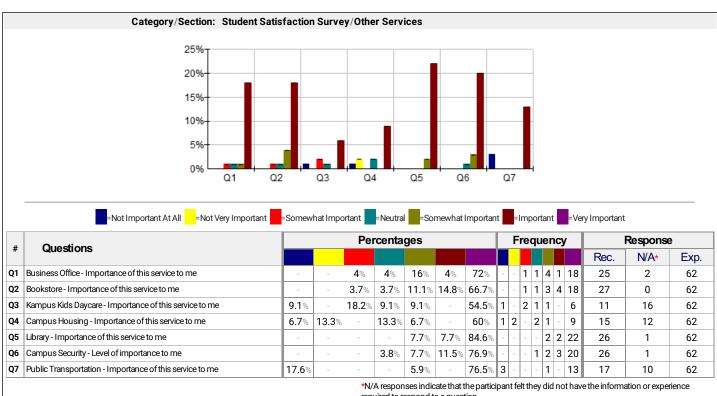




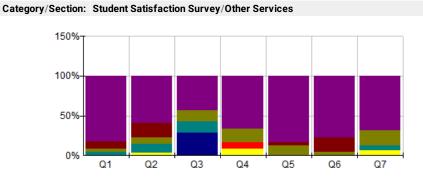




*N/A responses indicate that the participant felt they did not have the information or experience required to respond to a question.



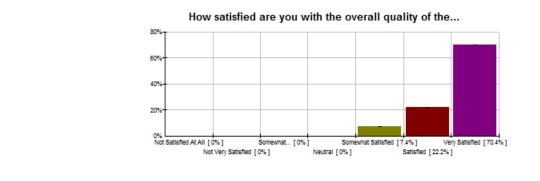
required to respond to a question.





#	Questions	Percentages								Frequency					Response		
#	Questions														Rec.	N/A*	Ехр.
Q1	Business Office - Level of satisfaction	-	-	-	4.3%	4.3%	8.7%	82.6%	-	-		1 1	2	19	23	4	62
Q2	Bookstore - Level of satisfaction	-	3.7%	-	11.1%	7.4%	18.5%	59.3%	-	1	- ;	3 2	5	16	27	0	62
Q3	Kampus Kids Daycare - Level of satisfaction	28.6%	-	-	14.3%	14.3%	-	42.9%	2	-	- '	1 1	-	3	7	20	62
Q4	Campus Housing - Level of satisfaction	-	8.3%	8.3%	-	16.7%	-	66.7%	-	1	1	- 2	-	8	12	15	62
Q5	Library - Level of Satisfaction	-	-	-	-	12%	4%	84%	-	-	-	- 3	1	21	25	2	62
Q6	Campus Security - Level of satisfaction	-	-	-	-	3.8%	19.2%	76.9%	-	-	-	- 1	5	20	26	1	62
Q7	Public Transportation - Level of satisfaction	-	6.3%	-	6.3%	18.8%	-	68.8%	-	1	- '	1 3	-	11	16	11	62

*N/A responses indicate that the participant felt they did not have the information or experience required to respond to a question.



Category/Section: Student Satisfaction Survey/Overall Questions



Ш	ш	Questions		Р	ercer	ntages			Fre	equ	enc	у		Response	
	#	Questions											Rec.	N/A*	Ехр.
	Q1	How satisfied are you with the overall quality of the education provided by Sitting Bull College	-	 	7.4%	22.2%	70.4%	-	- -	-	2 6	19	27	0	62

*N/A responses indicate that the participant felt they did not have the information or experience required to respond to a question.

	Question:	If you answered yes to the above question, list school(s) you are transferring or considering transferring to.			
Re	sponse Rate:	33.33% (9 of 27)			
	University of	Mary			
University of North Dakota		North Dakota			
2	United Tribes Technical College				
-	University of	South Dakota			
3	Undecided a	t this point, I do not know if I will continue or not. Right now I am interested in working.			
4	South Dakot	a School of Mines and Technology, Bismarck State College, United Tribes Technical College, or North Dakota State University.			
5	North Dakot	a State			
6	North Dakot	a State University			
7	I don't know	yet, but somewhere in North Dakota.			
8	Haskell India	an Nations University			

Question: Comments - Registrar

- 1 The registration process has been very satisfying.
- 2 The ladies are very helpful

Response Rate: 55.56% (15 of 27)

- 3 She's amazing!
- 4 None
- 5 None, keep hitting it out of the park
- 6 N/A
- 7 N/A
- 8 Melody is great at what she does and is always willing to help you out in any way possible.
- 9 It is important to have a functioning registrar office because of time sensitive documentation and what have you.
- 10 I think she does her job well.
- 11 | I love the pens and pencils we get here at SBC in the registrars office! It makes it so much easier to get a writing utensil when I can't find my own.
- 12 I like how the registrar is split into 2 days.
- 15 I felt at times, the Registrar could be more friendlier. At times I am hesitant about visiting because a time or two I felt uncomfortable asking for assistance because the registrar seemed to be in a bad mood and too busy for my questions or request.
- 14 Everyone is super helpful.
- Every semester I register or have questions about anything regarding my status as a student or otherwise, the registrar staff is always very knowledgeable and helpful. I never leave with a question unanswered and I appreciate that.

Question:	Comments - Financial Aid
Response Rate:	55.56% (15 of 27)

- 1 Wish that I got more funding to help pay for child care instead of paying out of pocket.
- 2 Very helpful Financial Aid advisors
- 3 Very helpful!
- 4 The individuals working in Financial Aid are helpful in filling out FAFSA.
- 5 The financial aid has been really helpful.
- 6 None.
- 7 N/A
- 8 It would be awesome to know about more scholarship opportunities. They also do a great job already.
- 9 It is also very important to have financial aid options readily available to you, especially at Sitting Bull College since we do not allow students to take out student loans.
- 10 I was alwasy given notice of what aid was available and when and was alwasy helped when or if i needed it.
- 11 I love the assistance I get when I need to find money for college funding, the director and coordinator are very helpful.
- 12 I had to find financing on my own as I didn't qualify for pell grant, it was very stressful. I hate having to apply for financial aid every semester when I don't qualify.
- Financial Aid has been very helpful to me during my time here with the College. One specific time, I had fallen and the backside of my pants were wet and I didn't have time before my next class to run home and change, so the Financial Aid worker helped me get a clothing allowance from the bookstore for new pants for me to change into. Also with funding and any requests I've made were solved promptly.
- 14 Financial aid was needed for me to attend SBC and I found them very informative and helpful.
- 15 Donna is amazing at her role as the Financial Aid Administrator. She does a great job helping students with scholarships and other funding for their classes.

Question:	Comments - Trio
Response Rate:	48.15 % (13 of 27)

- Valerie and Cara are two of the best people to work with. As a tutor, I had the pleasure of working part-time for both of them. They are understanding and will go the extra mile for their students.
- 2 The few times I have met with Trio my experience was pleasant, and prompt. Which I completely appreciate
- 3 She does very well.
- 4 None
- 5 None.
- 6 NO comment.
- 7 N/a
- 8 N/A
- 9 N/A
- 10 I'm still unsure of all of the things that the TRIO program does, but I appreciate everything they do. I like the little sunscreen bottles, and little gift items they provide for students.
- 11 I don't participate in Trio.
- 12 I am very proud of SBC Trio program for the help they giev to the students who need it.

13 I am abstaining to comment due to conflict of interest.

Question: Comments - Counselors

Response Rate: 51.85% (14 of 27)

- 1 The counselors are there to help students with anything they need.
- 2 The counselor failed to follow up with me. Never returned my phone call and still hasn't returned my email.
- 3 Stephanie is always available for students whenever they have a problem. She is very patient and always willing to help you out however she can. She is by far the best counselor I have had the pleasure working with.
- 4 She is very helpful and does, great job.
- 5 Roxanne was very helpful, and very knowledgeable. I am VERY satisfied with the help/advice she gave.
- 6 Renee is so helpful in any questions that I have. She is beyond amazing!
- 7 Recommend the counseling to the 1st year students after the first week of college.
- 8 Never take counseling here but I think If I ever needed it I know I would get something from it.
- 9 N/a
- 10 N/A
- 11 N/A
- 12 I never used them but they were always available when needed.
- 13 I met with the counselors quite often during my time with the college and It was always nice, I was helped with more than a few situations and barriers in my life and the counselors were very helpful.
- 14 I love that there is counseling here at SBC. It helps us students when we are having a difficult time dealing with classes, students, faculty, etc.

Question:	Comments - Tutoring
Response Rate:	44.44% (12 of 27)

- 1 The tutoring program helped my son out alot. Thank you,
- 2 The instructors at SBC are always willing to spend extra time with students whenever they need help.
- 3 Really didn't seek tutoring, the help I did get was usually with the instructors.
- 4 No comment
- 5 N/a
- 6 N/A
- 7 I've only spoken to a tutor once, but he was very well educated and helped me with what I needed.
- 8 I usually get tutoring for accounting because I don't understand it very well.
- I never had a tutor while attending SBC but I understand the importance of a tutor and the assistance they provide for anyone who is having a difficult time in a class. They are valuable to those who need help in where they are having difficulties.
- 10 I haven't use the tutoring services.
- 11 Didn't get a tutor for accounting but Rachel helped me a lot and I appreciate the time she takes out of her time to help us.
- 12 Again, I never used them, but they were available.

Question:	Comments - My Advisor(s
Response Rate:	62.96 % (17 of 27)

- 1 Very satisfied, do not lose this instructor.
- 2 She has helped me so much, and really helped me figure out what direction to go in.
- 3 Renee is awesome!
- 4 My advisors help me when I'm in need of a class schedule change, or if I need to move my classes around my own home schedule.
- 5 My advisor has been very helpful throughout my time here and is one of my favorite people at the college.
- 6 My advisors have been there for me when I needed and given me the feedback that I needed to hear.
- My advisor here at SBC has been excellent. He informs me on new information and has set my education path in a direction that has been easy on my schedule and easy to manage.
- 8 My advisors help me by choosing classes I may have to take, in order to get my degree.
- 9 My advisors are awesome and very helpful with every question I had about credits, transferring, etc.
- 10 My advisor was with me every step of the way throughout my time here at SBC.
- 11 Mr. Shelley was the best advisor I ever had and I would strongly recommend his Criminal Justice program.
- 12 I wish Rachel was my advisor.
- 13 I like the advisors recommend for each major.
- 14 I felt my advisor was a great help. Very knowledgable and enjoyed my courses.
- 15 Glen was a lot of fun the two years I attended SBC
- 16 Glen is always there to help me whenever I need him to be.
- 17 Amazing advisors, couldn't be happier.

	Question:	Comme	nts - Instructors
Res	ponse Rate:	51.85%	(14 of 27)
1	The instruc	ors here	are very professional and do their jobs well. They are very helpful and knowledgeable about the school and district.
2	The instruc	ors try to	help when they have the time and when the student is having trouble with a class assignment.
3	Sometimes about it.	I wish we	e would do more interactive activities to learn because sometimes if eel like personally I learn a lot more if I do what I'm learning instead of just reading
4	Some of the	best tea	achers I've ever had were at Sitting-Bull college.
5	No commer	ıt.	
6	N/A		
7	My instruct	ors were	all very helpful.
8			e two classes I was not satisfied with. I feel there was a language barrier, and often times led the instructor to work with me one on one, and the other to understanding what he was saying. Those areas need attention.
9	Loved all m	, instruct	ors
10	Little troubl	e with Ma	ath. Mentioned something several times but nothing was ever done about it.
11			tructors are important to me, because I pay too much attention to how they act and interact with students. I had one instructor that I just didn't agree how I felt while taking her class.
12	I liked all of	my instr	uctors. Very informative and helpful with the things I didn't understand.
13	All my instr	uctors he	ere have been really knowledgeable and understanding. I really haven't had a high level of education anywhere else until I came here.
14	All instructo	rs excep	t Glen Philbrick
	Question:	Comme	nts - Student Organizations

	Question:	Comments - Student Organizations
Res	ponse Rate:	37.04 % (10 of 27)
1	The organiza	ations are always about current topics in today's society, they bring awareness to a lot of things.
2	Student orga	anizations help students get more involved such as engaging in clubs and volunteering, to help with the food pantry.
3	One of the s	student organizations should include a tour of the Fort Yates campus. Its confusing when you first arrive here, especially for classes.
4	N/a	
5	N/A this did	not interest me.
6	I was never	part of the student organizations.
7	I really like a	activities like student summit when all the students can interact more.
8	I liked being	part of the different organizations during the lunch meetings.
9	Although I w knew they w	vasn't in any organizations I know how they bring the students close together and allow for those who join certain clubs to feel involved. It helps people who never pere interested in certain things to become more aware. So they're definitely a plus. I'm going to join next semester maybe.
10	AIBL is the b	pest club on campus

Res	sponse Rate: 48.15% (13 of 27)
1	Very helpful.
2	Very convenient
3	There are no comments to be made, I was really satisfied with this area.
4	N/A
5	MySBC helps grade the assignments very fairly.
6	It was important because it allowed me to see where I was at and if I needed to work harder in certain areas.
7	I think its easy to use and very helpful.
8	I needed this to keep me on my toes
9	I love to be able to access my grades at any time.
10	I love how often Renee Froelich updates the MySBC gradebook, I am able to look at current assignments and assignments that I have missed.
11	I like the way the gradebook is situated on MySBC.
12	As long as the instructors keep the grade book up to date, I think the MySBC Grade book is sufficient.
13	As long as it was kept up to date it was great.

Question: Comments - MySBC Gradebook

		Question: 0	Comments - Business Office				
	Res	ponse Rate: 4	40.74 % (11 of 27)				
	1	They are very helpful.					
	2	The business office was alot of help to me.					
	3	The business	The business office is helpful for registration.				
	4	Terry, Melody	erry, Melody, and Donna are always so helpful when I have a question or problem, very prompt				
п							

Spent little time in there. 6 Sitting-Bull has a very helpful business office. No comment. 8 N/A N/A

I am currently in work study as a food pantry assistant, so this is important to me. It's great for students who are in need of food or clothes for job interviews, meetings, etc.

- Ouestion: Comments Bookstore Response Rate: 44.44% (12 of 27)
- over priced, but then again I don't really buy from there unless its my books and some supplies. I don't get a friendly vibe or atmosphere especially from the lady that runs the store.
- Wish they told you the books you need for the classes instead of making you have to purchase them from the bookstore which is 10 times more expensive then buying online 2 and wastes financial aid that can be used for things like child care expenses
- 3 This is where I get my super expensive books and wonderful SBC merchandise.
- The bookstore is where we would get all our books for the courses we were taking so, of course, it was an important aspect when starting out a semester. Also, the drinks and snacks came in handy and the merchandise was nice too.
- The bookstore has cute clothes, beautiful star quilts, and jewelry. It also has all of the class' textbooks, so you don't have to go looking for it yourself.
- The bookstore was very important. Tracy was very nice and courteous even on Mondays. There was always a great supply of Redbull and Monster to keep you going throughout the day. Thanks, Tracy!
- 7 No comment.
- 8 N/a

10

11 Helpful

- 9 N/A
- 10 I love that we have a snack store, clothing store, and book store. That we can go to between classes for different things
- Attitudes plays a big role when dealing with the public. I often felt that the person running this bookstore was rude, and acted like items/supplies came out of her pocket. If 11 you cannot have a professional attitude towards students, hire someone under you who is a people person.
- 12 Amazing bookstore, highly recommended.

Question: 0	Comments - Kampus Kids Daycare
Response Rate: 4	48.15 % (13 of 27)

- 1 No comment
- 2 N/a
- N/A
- N/A N/A

5

- Kampus Kids would be great if they didn't offer services to the public. The waiting list is long enough then you have the public able to send their kids takes away from 6 students who actually need it.
- Kampus Kids is needed for the students and I'm glad it's available.
- Kampus Kids helps kids stay occupied while their parents are in class.
- Ive never had to use it, but Ive heard good things.
- 10 I've never used the daycare
- I had some trouble with the Daycare this semester, I wasn't satisfied at all with the new Director. The teachers I love, just not the director
- 12 I don't know much about it because I don't use the services but I think it's a great thing that our college has.
- 13 I did not use the daycare

Question:	Comments - Campus Housing
Response Rate:	40.74 % (11 of 27)

- Sterling did a great job working with us as tenants here in student housing. Whenever there was a problem he was on it. Living in campus housing was great, we were close to the school and the security also lived here which was comforting
- 2 No comment.
- 3 N/a
- 4 N/A
- 5 N/A
- N/A 6
- 7 It is available for those who need it.
- 8 I think its a great thing to have for the school, I just wish they were a little more kept up.
- I lived in the housing for 2 years before moving off campus. I wish I could've kept my house but I needed something with less rent
- 10 I do not have a vehicle, so campus housing works perfect for me!

11 Campus housing helps students move into dorms and closer to their classes and the campus.

Question: Comments - Library

Response Rate: 40.74% (11 of 27)

1 Very good library.

2 Very convenient

- 3 The library is organized so you can find the book you're looking for and read it, either for fun or for a class.
- Noise level, front desk person availability needs work. In the beginning of my education, I had to look for someone to help me with printing, scanning etc. The print codes was not known, and when doing print jobs this was frustrating. The noise level is not quiet at all. My idea of a library setting is very different form SBC library setting.
- 5 N/A
- 6 It's a nice quiet place to study, let the kids play quietly in the corner, computers are available, and there are cute fish.
- 7 It was a quiet place to study and also to check out a book that may be needed for a class. A couple of times it's where I had to print out homework or assignments. It's a very useful place.
- 8 I utilized the library to do homework at times when it was too loud at home.
- 9 | I think its a great area for students to do homework, but bugs seem to be a problem in there from what I heard so it makes me feel hesitant to sit in there.
- 10 | I love sitting in the library when I have the time to, Frankie is so helpful when it comes to any questions, I use the printer often and the library provides that service for me.
- 11 I like the quietness in the library when I do homework

Question: Comments - Campus Security

Response Rate: 37.04% (10 of 27)

- The only thing I would have changed, was the "Only students beyond this point" sign in the next building where the bookstore is located. It did not make sense, if sales include the public.
- 2 The campus security is very nice and helpful, you will always feel safe here.
- 3 NO comment.
- 4 N/a
- 5 N/A
- 6 N/A
- Michael, Patrick, and Benny were very easy to talk to and would help you out any way possible. We hated to see Michael leave but Patrick did a great job taking over the position along with Benny.
- 8 I've never had any issues, so I think they do their job well and they also have been very helpful whenever their needed.
- g Campus security are very helpful and professional. They will help with vehicle troubles if needed, house calls, and even respond on Facebook. They help keep this campus safe.
- 10 Campus security makes sure that the college is safe and protected for the students and staff that go there.

Question: Comments - Public Transportation

Response Rate: 44.44% (12 of 27)

- Times arranged were hit and miss. I was often late to class in the beginning due to this oversight. Maybe assign one shuttle for students, and the other to general public. However, this service was Very important to me.
- Though I don't use the public transportation there are times when I could have but it only running certain times and making you have to stay in Yates for the whole day is not beneficial
- 3 The transit helped my family out greatly
- The few times I was wanting to use the public transportation, I asked for the rides and the ride never showed up, I wasn't notified that the transportation service wasn't running for the day and ended up sitting outside my house waiting for an hour before I gave up, I missed my classes for that day.
- 5 Thank you for your services
- 6 Public transportation is important because not everyone has a vehicle to drive to and from class.
- 7 N/A
- 8 I think it would be nice for some students if they left at different times so students can use it more often to correlate with their class schedule.
- 9 I have never used it, but I know that it is very helpful and important for allot of students.
- 10 I guess I don't like getting up at 5:00 am to get on the bus. Though the transportation is useful.
- 11 Helps those in need of a ride to and from class, or to get groceries or other necessities.
- 12 For a lot of students, public transportation came in handy. Many students have no vehicle of their own and to be in class on time due to public transportation helped.

Question: Comments - Overall quality of education

Response Rate: 51.85% (14 of 27)

- 1 The overall quality was very good. I felt all my instructors were very knowledgeable and informative. I learned a lot at SBC so far.
- 2 N/A
- 3 I would recommend we find a way to make more majors available on campus.
- I think its a great environment to learn. I think more opportunities for students to interact would be awesome. I also think more hands on ways of learning would be great.
- 5 I love sitting bull college is has a lot to offer and love how people are so helpful in getting you to graduate.

- 6 I love Sitting Bull College. I had an amazing few years here that shaped me into who I am. I'm very thankful I learned so much and will take this knowledge with me everywhere.
- 7 I love SBC
- I have enjoyed my time here, and wish I had done better in my classes. Stress from my own home-life was what had kept me down, but I know that in the future, other students may go through the exact same thing.
- l am so glad that I decided to stick it out with getting my education here at Sitting Bull College, so many times I wanted to give up but my advisor helped me through it. Most of the staff is friendly and so helpful.
- 10 Good to excellent. Only concern is the language barrier in a couple of courses.
- From my experience I found teachers that had a huge impact on me, especially my English and Math teachers. They made a huge impact on my life and I will always remember them, for the good people that they are. It contributed to my engagement in class and my overall outlook on my college education.
- 12 Everything has been to my satisfaction.
- 13 Enjoy most everything except for the Cohort program and the way the math classes work.
- 14 Better than I every could have expected, thank you.

Question	: Last Chance for any comments regarding this survey, other services not listed in this survey, etc.
Response Rate	÷ 40.74% (11 of 27)

- 1 Yeah, Jan Brockel deserves a major raise. She goes above and beyond to not only do her job but she seems to do everyone else's job for them and I don't think she gets any where near the recognition she deserves.
- 2 Thanks for making sitting-bull college amazing
- 3 Thank you Sitting Bull College for making my dreams come true and becoming the first college graduate in my immediate family. Thank you to all the faculty for your help!
- 4 None at this time.
- 5 No comment.
- 6 No comment.
- 7 N/a
- 8 N/A
- 9 I love the coffee in the student lounge.
- 10 I LOVE Sitting Bull College. When I want to continue my education I am definitely coming back to SBC:)
- 11 Glen is the worst instructor I've ever encountered.